



## TQUK Level 2 Award in Food Safety for Retail (RQF)

Qualification Specification

Qualification Number: 601/2516/0



## Introduction

### Welcome to TQUK.

TQUK is an Awarding Organisation recognised by the Office of Qualifications and Examinations Regulation (Ofqual) in England, CCEA Regulation in Northern Ireland and by Qualifications Wales.

TQUK offers qualifications which are regulated by Ofqual and, in some cases, by CCEA Regulation and/or Qualifications Wales, sit on the Regulated Qualifications Framework (RQF) and are listed on the Register of Regulated Qualifications (<http://register.ofqual.gov.uk/>).

Our qualifications are designed to support and encourage learners to develop their knowledge and skills. This development may result in progression into employment or career development in the workplace. Our qualifications also allow learners to progress onto further qualifications.

Please visit our website [www.tquk.org](http://www.tquk.org) for news of our latest developments.

### Qualification Specifications

Each qualification which TQUK offers is supported by a specification that includes all the information required by a centre to deliver a qualification. Information in the specification includes unit information, assessment and learning outcomes.

The aim of the Qualification Specification is to guide a centre through the process for delivering the qualification.

Please read it alongside the TQUK Centre Handbook.

Details of TQUK's procedures and policies can be found on our website [www.tquk.org](http://www.tquk.org)

Qualification specifications can be found also be found on our website [www.tquk.org](http://www.tquk.org)

Please check the website regularly to ensure that you are using the most up to date version.

If you have any further questions, please contact TQUK.

## Use of TQUK Logo, Name and Qualifications

TQUK is a professional organisation and use of its name and logo is restricted. TQUK's name may only be used by recognised centres to promote TQUK qualifications. Recognised centres may use the logo for promotional materials such as on corporate/business letterheads, pages of a centre's website relating to TQUK qualifications, printed brochures, leaflets or exhibition stands.

When using TQUK's logo, there must be no changes or amendments made to it, in terms of colour, size, border and shading. The logo must only be used in a way that easily identifies it as TQUK's logo. Any representation of TQUK's logo must be done so as a representation of the true logo,

It is the responsibility of the centre to monitor the use and marketing of TQUK's logos and qualifications on their own materials as well as on those of any re-sellers or third parties that they may use. TQUK should be made aware of relationships with re-sellers or third parties including any additional websites that the centre will use in addition to their own website. If this information is changed TQUK should be notified. TQUK is required to monitor centres' websites and materials to ensure that learners are not being misled.

If a centre is no longer a TQUK recognised centre it must immediately discontinue the use of TQUK's logo, name and qualifications.

## Introduction to the Qualification

The TQUK Level 2 Award in Food Safety for Retail (RQF) is regulated by Ofqual.

### Qualification Purpose

The TQUK Level 2 Award in Food Safety for Retail (RQF) provides learners with the opportunity to develop skills, knowledge and understanding of the importance of good personal and workplace hygiene and to take responsibility for food safety in a food retailing environment. They will also understand how to keep food safe from contamination.

This qualification is intended for learners wanting further training or to develop knowledge and/or skills in this subject area. The objectives of the qualification include preparing learners to progress to a qualification in the same subject area but at a higher level or requiring more specific knowledge, skills and understanding, preparing learners for employment and supporting a role in the workplace.

### Entry Requirements

There are no specific entry requirements however learners should have a minimum of level one in literacy or numeracy or equivalent.

The qualification is suitable for learners aged 14 and above.

## Progression

Successful learners can progress to other qualifications such as:

TQUK Level 3 Award in Supervising Food Safety for Retail or further qualifications and apprenticeships in the food retailing sector.

## Structure

Learners must achieve the mandatory unit.

| Title                                    | Unit ref.  | Level | Guided Learning Hours | Credit value |
|--|------------|-------|-----------------------|--------------|
| The principles of food safety for retail | K/502/0178 | 2     | 9                     | 1            |

## Total Qualification Time

This is an estimate of the total length of time it is expected that a learner will typically take to achieve and demonstrate the level of attainment necessary for the award of the qualification i.e. to achieve all learning outcomes.

Total Qualification Time is comprised of GLH and an estimate of the number of hours a learner is likely to spend in preparation, study or any other learning including assessment, which takes place as directed by, but not under the supervision of a lecturer, supervisor or tutor. The credit value, where given, for a qualification is determined by TQT, as one credit corresponds to 10 hours of learning.

Total Qualification Time for this qualification is 10 hours.

## Guided Learning Hours

These hours are made up of all real time contact time, guidance or supervision of a learner by a lecturer, supervisor, tutor, trainer or other appropriate provider of education or training.

GLH for this qualification is: 9

## Assessment

The assessment method for this qualification is a multiple choice exam paper. Multiple choice exams are set and marked by TQUK.

The exam paper for the unit will be made available, on demand, to the centre three days before the date booked for the assessment.

The exam papers must be stored securely by the centre at all times before and after completion by the learners.

Full details of TQUK's requirements for the safe conduct of exams can be found in the centre handbook. Compliance with these procedures will be checked during external verification monitoring activities.

All learning outcomes must be met to achieve a pass - there is no grading.

## Centre Recognition

To offer any TQUK qualification each centre must be recognised by TQUK and meet qualification approval criteria. Qualification approval must be confirmed prior to any assessment of learners taking place. It is essential that centres provide learners with access to appropriate support in the form of specialist resources.

The TQUK Centre Recognition process requires a centre to have in place a number of policies and procedures to protect the learners undertaking a TQUK qualification and the integrity of TQUK's qualifications. The policies and procedures will also support an approved centre's quality systems.

Recognised centres must seek approval for each qualification they wish to offer.

The approval process requires centres to demonstrate that they have the resources, including staff, to deliver and assess the qualification.

## Support from TQUK

Recognised centres will be able to access support from TQUK whenever necessary. External Quality Assurance activities will be undertaken on a regular basis. TQUK also offer recognised centres the service of a Client Relationship Officer whose role is to support centres with any administration queries or qualification support.

## Course Delivery

### Pre-Course Information

All learners should be given appropriate pre-course information regarding any TQUK qualifications. The information should explain about the qualification, the fee, the form of the assessment and any entry requirements or resources needed to undertake the qualification.

## Initial Assessment

Centres should ensure that any learner registered on a TQUK qualification undertakes some form of initial assessment. The initial assessment should be used to inform a teacher/trainer on the level of the learner's current knowledge and/or skills.

Initial assessment can be undertaken by a teacher/trainer in any form suitable for the qualification to be undertaken by the learner/s. It is the centre's responsibility to make available forms of initial assessment that are valid, applicable and relevant to TQUK qualifications.

## Learner Registration

Once approved to offer a qualification the centre should register learners before any assessment can take place. Recognised centres must follow TQUK's procedures for registering learners. For short courses, TQUK offer the option of registering a course and booking a number of places. Learners are then added once the course has taken place, thus acknowledging situations where substitutions are made at short notice to meet business needs.

## Trainer/Assessor Requirements

Tutors/trainers who deliver a TQUK qualification must possess a teaching qualification appropriate for the level of qualification they are delivering. This can include the below:

- Further and Adult Education Teachers Certificate
- Cert Ed/PGCE/B Ed/M Ed
- PTLLS/CTLLS/DTLLS
- Level 3 Award/4 Certificate/5 Diploma in Education and Training

Assessors who assess a TQUK qualification must possess an assessing qualification appropriate for the level of qualification they are delivering. This can include the below:

- Level 3 Award in Assessing Competence in the Work Environment
- Level 3 Award in Assessing Vocationally Related Achievement
- Level 3 Award in Understanding the Principles and Practices of Assessment
- Level 3 Certificate in Assessing Vocational Achievement
- A1 or D32/D33

Specific requirements for assessors may be indicated in the assessment strategy/principles identified in individual unit specifications.

## Internal Quality Assurer Requirements

Centre staff who undertake the role of an Internal Quality Assurer (IQA) for TQUK qualifications must possess or be working towards a relevant qualification. This could include:

- Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice
- Level 4 Certificate in Leading the Internal Quality Assurance of Assessment Processes and Practice
- V1 Conduct internal quality assurance of the assessment process
- D34 Internally verify the assessment process

It is best practice that those who quality assure qualifications also hold one of the assessing qualifications outlined above. IQAs must follow the principles set out in Learning and Development NOS 11 - Internally monitor and maintain the quality of assessment.

All staff members involved with the qualification (training, assessing or IQA) will also need to be '*occupationally competent in the subject area being delivered*'. This could be evidenced by a combination of the below:

- A higher level qualification in the same subject area as the qualification approval request.
- Experience of the delivery/assessment/IQA of the qualification/s requested.
- Work experience in the subject area of the qualifications.

Staff members will also be expected to have a working knowledge of the requirements of the qualification, and a thorough knowledge and understanding of the role of tutors/assessors and internal quality assurance. They are also expected to undertake continuous professional development (CPD) to ensure they are up to date with work practices and developments in the qualifications they are involved with.

## Useful Websites

|  |   |
|--|---|
| Health and Safety Executive                          | <a href="http://www.hse.gov.uk">www.hse.gov.uk</a>                        |
| Office of Qualifications and Examinations Regulation | <a href="http://www.ofqual.gov.uk">www.ofqual.gov.uk</a>                  |
| Register of Regulated Qualifications                 | <a href="http://register.ofqual.gov.uk">http://register.ofqual.gov.uk</a> |
| Health and Safety Executive NI                       | <a href="https://www.hseni.gov.uk/">https://www.hseni.gov.uk/</a>         |
| People 1st   | <a href="http://www.people1st.co.uk/">http://www.people1st.co.uk/</a>     |
| Food Standards Agency                                | <a href="http://www.food.gov.uk">http://www.food.gov.uk</a>               |

For further details regarding approval and funding eligibility please refer to the following websites:

Skills Funding Agency <http://skillsfundingagency.bis.gov.uk/> for public funding information for 19+ learners in England.

Learning Aim Reference Service (LARS) <https://www.gov.uk/government/publications/individualised-learner-record-ilr-sources-of-data>.

DAQW – Database of Approved Qualifications [www.daqw.org.uk](http://www.daqw.org.uk) for public funding in Wales.

Department for the Economy <https://www.economy-ni.gov.uk/> or Department of Education [www.deni.gov.uk](http://www.deni.gov.uk) for public funding in Northern Ireland.

## Unit of assessment

|   |   |  |  |
|---|---|--|--|
| <b>Title:</b>                                     |   | The principles of food safety for retail<br>K/502/0178 |  |
| <b>Level:</b>                                     |   | 2  |  |
| <b>Credit value:</b>                              |   | 1  |  |
| <b>Guided learning hours:</b>                     |   | 9  |  |
| <b>Learning outcomes</b><br><br>The learner will: |   | <b>Assessment criteria</b><br><br>The learner can:     |  |
| 1.  | Understand how individuals can take personal responsibility for food safety | 1.1  | Outline the importance of food safety procedures, risk assessment, safe food handling, avoiding unsafe behaviour   |
|   |   | 1.2  | Describe how to report food safety hazards, infestations and food spoilage   |
|   |   | 1.3  | Outline the legal responsibilities of food operatives and food business operators  |
| 2.  | Understand the importance of keeping him/herself clean and hygienic         | 2.1  | Explain the importance of personal hygiene in food safety including their role in reducing the risk of contamination   |
|   |   | 2.2  | Describe effective personal hygiene practices, for example, protective clothing, hand washing, personal illnesses, cuts and wounds   |
| 3.  | Understand how to keep the working area clean and hygienic                  | 3.1  | Explain how to keep the work area and equipment clean and tidy to include: <ul style="list-style-type: none"> <li>- cleaning methods</li> <li>- safe use of chemicals</li> <li>- storage of cleaning materials</li> </ul>          |
|   |   | 3.2  | State the importance of safe waste disposal  |
|   |   | 3.3  | Outline the importance of pest control   |
| 4.  | Understand the importance of keeping products safe                          | 4.1  | State the risk to food safety from contamination and cross contamination to include: <ul style="list-style-type: none"> <li>- microbial, chemical, physical and allergenic hazards</li> <li>- vehicles of contamination</li> </ul> |
|   |   | 4.2  | State how contamination of food can cause illness or   |

|  |  |     |   |
|--|--|-----|---|
|  |  |     | injury.   |
|  |  | 4.3 | Describe safe food handling practices and procedures  |
|  |  | 4.4 | Explain the importance of temperature controls  |
|  |  | 4.5 | Describe stock control procedures including: <ul style="list-style-type: none"><li>- deliveries</li><li>- storage</li><li>- date marking</li><li>- stock rotation</li></ul> |
|  |  | 4.6 | Explain how to deal with food spoilage to include: <ul style="list-style-type: none"><li>- recognition</li><li>- reporting</li><li>- disposal</li></ul>                     |