

Discipline and Grievance - e-Learning CPD

In this online course you will learn how to deal with disciplinary issues and what to do when an employee raises a grievance. Whether you're a manager or an individual who is directly affected by these issues this course will guide you through the process.

Learning Outcomes

- Definitions of discipline and grievance
- The legal principles
- The disciplinary process
- Failing to meet standards
- Level of responses
- Disciplinary meetings
- Grievances
- Raising a grievance
- Dealing with a grievance
- Grievance meetings
- Support and appeals

Duration

30 mins

Refresher Requirements